



**EVANSVILLE WATER &
SEWER UTILITY**

1 NW Martin Luther King Blvd. Room 104 P O Box 19,
Evansville, Indiana 47740-0001

1 *****AUTO**5-DIGIT 47715 T1 P1

RESIDENT

601 N BURKHARDT RD

EVANSVILLE IN 47715-2737



Re.: Sewer Cleaning Operations

March 20, 2020

Dear Resident,

In the next few weeks, the Evansville Water & Sewer Utility (EWSU) will be in your neighborhood completing preventative cleaning and maintenance. This work is necessary to provide reliable sewer service and meet federally mandated cleaning requirements.

During this process, we will insert a nozzle in the sewer lines and internally pressure-wash the system. This work can occasionally create “burping” sounds in your residential lateral as air is attempting to escape the system during the process. You may notice an odor from the sewer, and in rare cases some water may splash out of drains. There are a few things you can do prior to cleaning to minimize these small disruptions:

- Close your toilet lid. This way, if water does splash, it will remain in the bowl.
- Place a towel around ground – level toilets and drains. This will help to prevent any leakage from the pressurization of the lines.
- Remove your sewer cleanout cap. On many properties, a cap may exist approximately three feet from the house near the homeowner’s sewer line. Removing the cap and making sure it’s clean will ensure any odors can escape. Please remember to replace the cap after cleaning.
- Run water after the cleaning is finished. This will refill the drain traps and prevent any odors from rising through the pipes.

Yellow cleaning construction signs will be placed at strategic, local locations as we prepare to clean sewer on individual streets. In most cases, your sewer main will be cleaned two (2) to four (4) days after these signs have been placed. If you have any specific questions or concerns, please contact Customer Service at 812-436-7846.

Sincerely,

Travis Hildebrandt
Collections/Maintenance Systems Manager